

## REQUEST FOR CREDIT ON WARRANTY ITEM

Please complete this form and return, along with the faulty parts for your return credit.

- Supplier name \_\_\_\_\_
- ECA/ECM Tax Invoice number to be credited \_\_\_\_\_
- ECA/ECM Machine Serial No. \_\_\_\_\_
- Description of Faulty Part \_\_\_\_\_
- ECA/ECM Machine Tax Invoice Number \_\_\_\_\_ Purchase Date \_\_\_\_\_

Please note: the serial number of the machine and faulty parts **must** be returned with this completed form, along with the date of purchase to enable the processing of the claim.

The return of this claim form and warranty part will void the payment of the original, accompanying invoice.

Claim will not be approved if fault is deemed to be User or External Fault.

Office use only	<b>Technical</b>	Date received:
	_____	
<b>Fault testing:</b>		
Findings: _____		
_____		
_____		
_____		
<div style="display: flex; justify-content: space-around;"> <span>Component fault or User/External Fault</span> <span>(please circle)</span> </div>		

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### Administration

- |  |   |
|--|---|
| <input type="checkbox"/> Warranty claim Approved<br><input type="checkbox"/> MYOB invoice Credited | <input type="checkbox"/> Database input<br><input type="checkbox"/> Sent to manufacturer for credit |
|--|---|